PETRONI



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TERMS AND CONDITIONS OF VEHICLE(MOTOR HOME)RENTAL
Integral part of the rental agreement

✓ 1.General Provisions

1.1. The vehicle may be rented by an individual or a legal entity. The driver must be at least 28 years old and must have held a valid category B driving licence for at least 5 years. The maximum age of the driver is 75 years. The vehicle may be driven exclusively by persons listed in the rental agreement.

1.2. The rental begins upon acceptance of the offer and these Rental Terms, payment of the agreed rental amount and security deposit, and signing of the agreement by both contracting parties. The official languages are Croatian and English. If the renter/client does not understand either of these two languages, rental of the vehicle will not be possible.

1.3. By signing the rental agreement, the Renter confirms that the vehicle has been handed over in good working order and clean, and that the use and operation of the vehicle and its equipment, as well as the rules and restrictions relating to the use of the motorhome, have been explained to them. At the time of collection, the equipment provided and its condition are recorded, together with any existing damage to the vehicle. Existing damage, as well as any new damage identified when the vehicle is returned, is recorded on the vehicle diagram. By signing the relevant documentation, the Renter confirms that they have been informed of the recorded condition of the vehicle and its equipment and that they accept it.

1.4. The rental ends upon inspection and handover of the vehicle, signing of the relevant handover documentation, settlement of any additional charges and return of the security deposit, provided there are no grounds for retaining it under these Rental Terms. Upon return, the condition of the vehicle and its equipment, any new damage, and any other identified irregularities or breaches of these Rental Terms shall be recorded. By signing the handover documentation and/or the vehicle diagram, the Renter confirms that they have been informed of the recorded condition and accept it. Any comments or objections by the Renter must be entered in the relevant documentation before signing. No subsequent objections to the condition recorded and accepted in this manner will be considered, unless otherwise required by mandatory law. Grounds for retaining part or all of the security deposit may include traffic offences, damage to the vehicle or equipment, late return, negligent use, serious breach of the rental agreement, and any other costs for which the Renter is responsible.

1.5. THE RENTAL PRICE INCLUDES: 24/7 telephone assistance, compulsory motor third-party liability insurance, comprehensive vehicle insurance with the Renter's mandatory participation in the damage up to the amount of the agreed security deposit, passenger insurance, toilet chemicals, one gas bottle, a full clean-water tank, an empty waste-water tank, a clean toilet cassette, radio, water hose, power cable and power adapter, vehicle levelling ramps, dishes and cutlery, one camping table and outdoor chairs. Dishes, cutlery and camping chairs are provided according to the capacity of the specific vehicle, and one camping table is provided with the vehicle. The stated equipment is considered standard equipment and is included in the rental price.

1.6. THE RENTAL PRICE DOES NOT INCLUDE: fuel, tolls, Textile set, navigation device, child seats, inverters, bicycles, transfers from airports to the depot and back, and other additional services and equipment listed in the Lessor's current price list.

The term “Textile Set” refers to the textile package consisting of bed linen and towels. The contents and price of the Textile set are determined according to the Lessor's current price list. Insurance does not cover damage up to the amount of the agreed participation/security deposit, nor damage to tyres, rims, engine sump, clutch and the vehicle underbody, unless individual coverage has been expressly agreed through additional insurance. The Renter is fully responsible for any damage to the tyres if appropriate additional insurance has not been agreed.

1.7. MILEAGE - STANDARD RENTAL For standard rentals, the included mileage is limited to 300 km per rental night. Additional kilometres travelled above the included mileage are charged according to the Lessor's current price list.

1.8. WEEKEND RENTAL

Weekend Rental is a special rental package lasting from Thursday at 15:00 until Monday at 10:00. Weekend rental is available only during the low and mid seasons and is not available during the high season (HS). A total of 750 km is included in the Weekend Rental for the entire rental period. The standard limit of 300 km per night does not apply to Weekend Rental; only the total included mileage of 750 km applies. Each kilometre travelled above the included 750 km is additionally charged according to the Lessor's current price list. All other Rental Terms apply to Weekend Rental, except for provisions expressly regulated differently for Weekend Rental by these Terms.

✓ 2. Payment Method and Damage Deposit

2.1. An advance payment of 50% of the total rental amount is paid as confirmation of the reservation. By paying the advance payment, the Renter confirms that they are familiar with the offer and the current Vehicle Rental Terms and that they accept them.
2.2. The remaining rental amount must be paid no later than 45 days before collection of the vehicle. If the remaining amount is not paid no later than 45 days before the agreed vehicle collection date, the Lessor has the right to retain the advance payment and cancel the reservation.

2.3. In the event of cancellation of the rental up to 45 days before collection of the vehicle, the Lessor retains 30% of the advance payment. In the event of cancellation 30-44 days before collection of the vehicle, the Lessor retains 60% of the paid rental amount. If the rental is cancelled 15-29 days before collection of the vehicle, the Lessor retains 80% of the paid amount. If the rental is cancelled 14-0 days before collection of the vehicle, the Lessor retains 100% of the paid rental amount.

2.4. Each change to an already confirmed reservation is charged according to the official price list.
2.4.1. A reservation and travel plan processing fee is charged for the reservation according to the Lessor's current price list.
2.4.2. A motorhome preparation fee is charged according to the category of the rented vehicle and the Lessor's current price list.

2.5. Upon collection of the vehicle, the Renter pays a security deposit as a guarantee that the vehicle will be returned in the condition in which it was collected, subject to normal wear resulting from proper use of the vehicle. The security deposit also serves to cover the Renter's costs and liabilities established by these Terms, including possible loss of the insurance bonus in the event of a traffic accident for which the Renter is responsible. The security deposit may be paid to the Lessor's bank account or by credit card. Cash is not accepted.

2.6. The security deposit is from EUR 1,500.00 to EUR 3,500.00, depending on the vehicle model. If the Renter agrees additional CDW+ insurance, the Renter's liability for possible damage to or inside the vehicle is reduced by 50%, in accordance with the terms of that insurance. The Lessor has the right, at its own discretion, not to accept the arrangement of CDW+ insurance for an individual rental.

2.7. In the event of any external damage to the vehicle, bodywork or chassis caused by the Renter or an unknown third party, the security deposit will not be returned until the vehicle has been repaired or until the final amount of damage and any loss of insurance bonus has been determined. The Renter is responsible for the cost of repairing damage caused by an unknown third party, up to the amount of the agreed security deposit, in accordance with the applicable insurance terms.

2.8. If the vehicle is returned without new damage, with complete and undamaged equipment and in accordance with these Rental Terms, the security deposit will be returned within approximately 15 days, with a possible deviation of approximately 5 days depending on the speed of the refund process by the bank or card company.

✓ 3. Pick up and return of the vehicle

3.1. The Lessor delivers to the Renter a clean and technically roadworthy motorhome, with a full fuel tank, full fresh-water tank, one full gas bottle, toilet chemicals, an empty waste-water tank, a clean toilet cassette, the standard (outdoor table and chairs, dishes/cutlery) and additionally agreed equipment. All standard and additionally agreed equipment is delivered clean, complete, functional and undamaged, and its condition is recorded in the handover documentation.

3.2. The Renter is obliged to return the motorhome at the agreed time, in technically roadworthy condition, with the interior completely clean, with a clean toilet cassette, an empty waste-water tank, a full fuel tank, and all related equipment returned complete, clean, tidy and undamaged. Dishes and cutlery must be washed and clean.
Upon return of the vehicle, the Renter must present the receipt for the last refuelling from a petrol station located no more than 15 km from the motorhome handover location. Additional cleaning fees are charged according to the Rental Company's current price list. If dishes and cutlery are not returned clean and washed, a dish-cleaning fee is charged according to the current price list. Loss, shortage, breakage or other damage to equipment is charged according to the current price list or the actual cost of repair or replacement.
The Renter is not obliged to wash the exterior of the motorhome. However, if the Renter returns the vehicle in a condition in which it is extremely dusty or dirty and it is therefore not possible to properly inspect the vehicle, the Lessor will record the condition of the vehicle and carry out the final inspection after washing the vehicle. If new damage is identified after washing, it will be documented and presented to the Renter. In such a case, the Renter has no right to dispute the established condition solely because the damage was not visible before the vehicle was washed. The Lessor therefore recommends that the Renter wash the exterior of an extremely dirty motorhome before returning it.
If fuel is missing when the vehicle is returned, the Lessor will charge the Renter for the value of the missing quantity of fuel and a refuelling service fee according to the current price list.

3.3. The Renter is responsible for all damage to the vehicle or equipment that is not covered by insurance and is obliged to pay for the damage incurred. The vehicle will also be considered damaged if it is returned with scraping marks from trees, branches or other objects that require polishing or painting of the vehicle.
For damage to or inside the vehicle caused by the Renter, the Lessor has the right to retain the full amount of the security deposit until the vehicle has been completely repaired and the final calculation has been completed. If the final amount of damage is less than the amount of the security deposit, the remaining amount will be returned to the Renter after the final calculation.
The calculation period depends on the availability and delivery speed of parts and the period within which the appropriate service centre can carry out the repair. For damage where it is clear that the vehicle was not in contact with a third party's vehicle or object, the repair and calculation period should not exceed 90 days.
After the vehicle has been repaired, the Lessor will provide the Renter with an invoice which may include administrative and related costs, including procurement and delivery of parts and any transport of the vehicle to and from the service centre. In the final calculation of the damage, the Lessor has the right to add an amount of up to EUR 500.00 for reduction in the value of the vehicle. This applies in particular to damage to the bodywork and chassis where painting is required or where the damage cannot be completely removed by polishing and complete painting is not justified.

3.4. Motorhome repairs are calculated according to the Lessor's official price list. PETRONI d.o.o. is an official dealer and service partner for camping vehicles and issues invoices for completed repairs and installed parts. If the client expressly requests that an invoice for vehicle repair be issued within a period shorter than 30 days for the purpose of refunding the deposit by the insurance company, the Lessor has the right to issue an invoice in the amount of the full deposit until completion of the final calculation.

3.5. COLLECTION AND RETURN TIMES
Both contracting parties are obliged to comply with the agreed vehicle delivery and return times. For standard rentals, vehicle collection is possible between 13:00 and 15:30, and on Saturdays between 12:00 and 13:00. Vehicle return is between 08:00 and 10:00.
For Weekend Rental, the special collection and return times under Clause 1.8 of these Terms apply.
Delay is additionally charged according to the current price list for each commenced hour. Collection of the motorhome before the standard time, as well as delivery or collection of the vehicle outside regular working hours from 16:00 to 20:00, is possible by prior agreement and for an additional fee according to the current price list. Return or collection of the vehicle on Sundays or public holidays is also additionally charged, unless such a time is expressly part of the agreed rental package.
3.5.1. Collection of the vehicle between 20:00 and 08:00 is not possible. The vehicle may be left earlier only by prior agreement with the Lessor. If the Renter decides to leave and return the vehicle at night without the presence of a representative of the Lessor and without a regular handover, the Renter accepts that the final inspection of the vehicle will be carried out subsequently and waives the right to object to the subsequently documented condition of the vehicle. In such a case, the Lessor has the right to retain the security deposit until a complete inspection of the vehicle has been carried out.
3.5.2. If the Renter wishes to return the vehicle on the final rental day by 16:00 instead of by 10:00, the Lessor has the right to charge an additional rental day. For return of the vehicle after 16:00, an additional out-of-hours vehicle collection fee is also charged according to the current price list.
3.5.3. The Renter is obliged to arrive at the exact agreed time. The vehicle must be ready for inspection and handover immediately upon arrival. At the agreed return time, the vehicle must be emptied of the Renter's personal belongings and prepared for inspection and handover. If the vehicle is not ready for handover, the Lessor has the right to charge additional rental time according to the current price list.

3.6. If the vehicle is collected or delivered in Croatia but outside the depot in Sesvete, the collection or delivery time may be between 10:00 and 15:00. At the Renter's request and with the Lessor's consent, the time may be changed for an appropriate additional charge. If collection or delivery of the vehicle takes place abroad, the collection or return time may be between 12:00 and 14:00. For each commenced hour earlier or later than the standard time, if the Lessor assesses that a change of time is possible, the Renter will be charged an additional fee.

3.7. If the Renter has ordered delivery of the motorhome outside the depot in Sesvete, to another city or abroad, and does not appear at the agreed collection time, the procedure will depend on whether the Renter informed the Lessor of the delay in a timely manner, as stated in Clauses 3.7.1. and 3.7.2.
3.7.1. If the Renter informed the Lessor before the agreed time that they would be late, the Lessor will charge each hour of waiting in the amount of EUR 70.00, for a maximum waiting period of 7 hours. After that, the Lessor has the right to leave the handover location and return the vehicle to the depot. The Renter may then collect the vehicle at the depot on the following day during regular working hours.
3.7.2. If the Renter has not informed the Lessor of the delay, the Lessor will wait for a maximum of 2 hours after the agreed collection time. After that, the Lessor has the right to leave the collection location and return the motorhome to the depot in Sesvete. The fee for each hour of waiting is EUR 70.00. The Renter may collect the vehicle at the depot within 24 hours of the originally agreed time. If, within 24 hours, the Renter has neither contacted the Lessor nor come to collect the vehicle, it will be considered that the Renter has withdrawn from the rental and the reservation will be cancelled without the right to a refund of the amount paid.

3.8. For an extension of the rental, the Renter must request the Lessor's approval at least 48 hours before the planned vehicle return time. Approval may be requested and obtained by SMS, Viber, WhatsApp or e-mail. If the Renter does not return the vehicle within the agreed period and does not contact the Lessor even within 2 hours after the agreed return time, the Lessor has the right to take all appropriate legal measures to protect its property.

3.9. If the Renter returns the vehicle before the agreed time for any reason, the Lessor is not obliged to refund the Renter for unused rental days.

3.10. Vehicles are collected and returned at the following address: Slavka Tomerlina 8, Kobiljak, 10361 Sesvete, Croatia. Coordinates: N 45°49.452' E 016°09.475'.

✓ 4. Lessor's Liability

4.1. If, for a justified reason, the Lessor is unable to deliver the vehicle stated in the reservation, the Lessor has the right to provide the Renter with another suitable vehicle of the same or an appropriate category. In such a case, the Lessor undertakes to provide a vehicle suitable for the agreed number of passengers and in which the number of persons stated in the reservation can travel and sleep.

4.2. If the rental price of the replacement vehicle is higher, the Renter is not required to pay the difference. If the price of the replacement vehicle is lower than originally agreed, the Lessor undertakes to refund the Renter the corresponding difference.

4.3. If the Renter does not wish to accept the suitable replacement vehicle offered, the Lessor is not obliged to refund the rental amount paid.

4.4. The Lessor has the right to place its own or other advertising markings on the vehicles, and the Renter has no right to request their removal or to claim a reduction of the rental price on that basis.

4.5. In the event of force majeure, or if the vehicle is not roadworthy or usable before the start of the rental, another date may be agreed or, by agreement, the amount paid may be refunded to the Renter. The Lessor has no other liability in connection with such cancellation of the reservation and is not obliged to reimburse the Renter for any other related costs.

4.6. The Lessor has the right to inspect the condition of the vehicle during the rental period and the right to terminate the rental and request return of the vehicle if the Renter breaches the provisions of the agreement or these Rental Terms.
4.6.1. Vehicles may be equipped with a GPS system and their location may be tracked.

4.7. In the event of a breakdown of the vehicle or part of the motorhome conversion, the Lessor will do everything reasonably possible to remedy the breakdown within approximately 36 hours. If repair is not possible, the Lessor is not liable for additional costs that may arise for the Renter as a result of the breakdown, except for obligations expressly stated in these Terms. If the vehicle becomes immobile, the cost of returning the vehicle to the depot is borne by the Lessor for distances of up to 600 km from the depot. If the Renter travels to distances greater than 600 km from the depot, the entire additional cost of transporting the vehicle beyond the stated range may be borne by the Renter. The Renter is advised to have appropriate roadside assistance or travel insurance for such cases, for example HAK, ADAC, Oryx or a similar service.
4.7.1. In the event of a breakdown, the Renter is obliged to notify the Lessor immediately. The Lessor will provide the Renter with instructions for further action and/or direct the Renter to an appropriate service centre. If the Renter, without justified reason, refuses to follow the Lessor's instructions and go to the specified service centre, the Renter bears responsibility for the consequences of such conduct.
4.7.2. In the event of a breakdown or accident caused by the Renter through carelessness or negligence, the Lessor is not obliged to provide a replacement vehicle. The Lessor has the right to retain the security deposit until the repair is completed and the final damage calculation has been made.
4.7.3. Malfunctions of the radio, air-conditioning system, refrigerator, cruise control, individual fuses, water heater and similar equipment, if the vehicle can still continue the journey safely, are not considered breakdowns for which the Renter automatically acquires the right to compensation due to loss of time or reduced comfort.
4.7.4. If the Renter also rents bicycles together with the motorhome, the Lessor is not obliged to reimburse any bicycle repair costs arising from their use by the Renter. The Renter is obliged to inspect the bicycles before collection and immediately report any existing damage.

4.8. The Lessor delivers to the Renter a technically roadworthy and properly maintained vehicle. However, the Lessor cannot guarantee that an unexpected technical breakdown will not occur during the entire rental period. If the vehicle cannot be used due to a technical problem for which the Renter is not responsible, the Lessor will refund the Renter the corresponding amount for unused rental days, in accordance with these Terms.

4.9. In the event of a collision or vehicle breakdown, the Lessor is not obliged to reimburse accommodation, hotel, taxi, rental car, train, bus, aircraft or other related costs incurred by the Renter, unless expressly agreed otherwise.
4.9.1. In the event of an accident caused by a third party as a result of which the vehicle is not roadworthy, the Lessor will attempt to provide a similar replacement vehicle within 48 hours. If this is not possible, the Lessor will refund the rental amount for unused days after receiving documentation clearly showing that the Renter is not responsible for the accident. Appropriate administrative costs may be charged according to the current price list when the security deposit is returned.

✓ 5. Renter's Liability

5.1. The Renter is obliged to lock the vehicle every time they leave it. The vehicle documents must be kept by the Renter and stored in a safe place and **must not be left in the vehicle**. Loss of vehicle documents is charged in the amount of EUR 600.00.

5.2. The Renter undertakes to take proper care of the vehicle and related equipment, use them correctly and maintain them properly. The Renter is financially responsible for traffic offences committed during the rental period. The Renter agrees that the Lessor may provide the Renter's and driver's details to the competent police, municipal or other authorised authority when that authority lawfully requests them due to a traffic or other offence.
5.2.1. During the rental period, the Renter is obliged to check the levels of the necessary engine fluids and the tyre pressure and to follow the vehicle operating instructions.
5.2.2. The Renter must not drive the vehicle under the influence of alcohol, narcotics, medication or other substances that reduce the ability to drive. The Renter is obliged to comply with traffic regulations and the contractually agreed maximum speed of 110 km/h for the rented vehicle, or a lower limit where prescribed. In the event of a serious breach of the stated provisions, the Lessor has the right to charge the Renter up to the full amount of the security deposit, depending on the consequences incurred.

5.3. Smoking is prohibited and animals are not permitted in the vehicle. Breach of the provisions concerning smoking or transporting animals is charged in the amount of EUR 500.00.

5.4. The vehicle must not be sublet, used for unlawful acts or criminal offences, used for customs or other offences, used for driver training, used for paid transport of goods or persons, used to tow other vehicles, used for competition purposes, used to transport highly flammable, explosive or other hazardous materials, or used to transport materials with a strong or unpleasant odour.
It is expressly prohibited to take the motorhome to music festivals such as Ozora, Modem and similar events without the Lessor's prior written consent. The Renter must not travel with the vehicle to countries or areas that have not been reported to the Lessor or to which the Lessor has expressly prohibited travel. Driving on unpaved roads, i.e. off-road driving, is strictly prohibited without the Lessor's written consent.
In the event of a serious breach of the stated provisions, the Lessor has the right to immediately terminate the rental and request return of the vehicle, charge the damage and costs incurred, and retain the security deposit in full. The Renter agrees to such action by the Lessor.

5.5. The Renter must not overload the vehicle or, without the Lessor's written consent, make any modifications to the vehicle or change parts, assemblies or devices in or on the vehicle. In the event of a breach of these provisions, the Renter shall, at the Rental Company's request, pay the full current retail price of a new equivalent vehicle, plus the cost of a 30-day motorhome rental during the high season (HS).

5.6. The Renter is obliged to use the appropriate fuel - EURODIESEL of appropriate quality. Upon return of the vehicle, the Renter is obliged to present to the Lessor the receipt from the last refuelling. If the wrong fuel is put into the vehicle or damage to the engine, chassis or bodywork is otherwise caused through the Renter's negligence, the Renter is obliged to pay the full amount of the repair, related costs and lost profit for the period during which the vehicle cannot be used, according to the current price list, for a maximum period of 30 days.

5.7. If the Renter puts diesel fuel or another unsuitable liquid into the clean-water tank, the Lessor will charge EUR 1,500.00 for replacement of the tank.

5.8. In the event of any problem, breakdown on the road or similar event, the Renter is obliged to notify the Lessor IMMEDIATELY so that further action can be agreed jointly. The Renter must not leave a broken-down or damaged vehicle unattended and without appropriate security.
5.8.1. If the Lessor expressly instructs the Renter to go to a specified or agreed service centre, the Renter is obliged to follow that instruction. If the Renter refuses to follow the instruction and continues driving, thereby causing a more serious breakdown or additional damage, the Renter is obliged to pay all additional costs arising from such conduct. If, as a result, the vehicle cannot be prepared for the next confirmed rental, the Renter may also be liable for the direct damage thereby caused to the Lessor.
5.8.2. If the clutch fails during the rental period, the Lessor has the right to retain the security deposit until the repair is completed and a service report on the cause of the failure is received. If it is established that the failure arose due to the Renter's fault or improper use of the vehicle, the Renter is obliged to pay the resulting damage in full. In the event of a puncture or tyre damage, the Renter is obliged to notify the Lessor immediately. Replacement of the tyre is carried out in agreement with the Lessor, and the same appropriate or approved model/type of tyre must be used. The cost is borne by the Renter unless the specific case is covered by additionally agreed insurance.

5.9. TRAFFIC ACCIDENT
In the event of a traffic accident, the Renter is obliged to immediately contact the Lessor, call the police when required under these Terms and/or the circumstances of the event, properly complete the European Accident Statement, collect the details of all participants and relevant documentation, submit all documentation relating to the damage event to the Lessor upon return of the vehicle, and act in accordance with the instructions of the insurance company and the Lessor.
If the Renter fails to fulfil the necessary obligations and, as a result, the insurance company refuses or reduces payment of the damage, the uncovered cost may be borne by the Renter regardless of the initial responsibility for the accident.
5.9.1. The Lessor has the right to retain the security deposit in full until responsibility has been established and the final damage calculation completed. The process of determining responsibility may take up to 6 months, particularly when it depends on police documentation, insurance companies or other participants. If it is established that the Renter is not responsible for the damage, the Lessor will refund the appropriate part of the security deposit, reduced by any justified administrative costs.
5.9.2. If it is established that the Renter is responsible for the damage event, the Lessor has the right to use the security deposit to charge for the damage and related costs, in accordance with these Terms and the insurance terms.
5.9.3. During the rental period, the Renter is obliged to report any new damage to or inside the vehicle to the Lessor IMMEDIATELY by e-mail, Viber, WhatsApp or SMS. The purpose of timely reporting is to enable the Lessor to organise procurement of the necessary parts and repairs as quickly as possible.
5.9.4. If the reported damage is serious and may affect the safety or further usability of the vehicle, the Renter is obliged, at the Lessor's request, to return the vehicle even before the end of the agreed rental period.
5.9.5. If the Renter returns the vehicle with damage that occurred during the rental and was not reported in a timely manner, the Lessor has the right to charge additional costs of urgent procurement of parts, which may amount to up to EUR 600.00, if such costs were actually incurred due to failure to report the damage.
5.9.6. Upon return of the vehicle, the Renter is obliged to report all new damage. If the Lessor identifies new damage that the Renter did not report, the Lessor has the right to charge the actual repair cost and other costs arising from the unreported damage, in accordance with these Terms.
5.9.7. Damaged vehicle parts are generally repaired or replaced in a manner that ensures the vehicle is restored to an appropriate technical and aesthetic condition. Where replacement of a part is required, a new original or other suitable approved part is used. Minor damage primarily means damage that can be properly remedied by polishing or another simple procedure.
5.9.8. In the event of theft of the vehicle, the Renter is obliged to immediately notify the Lessor, report the event to the police, act in accordance with the instructions of the police, the Lessor and the insurance company, and hand over the available keys and documentation when requested by the competent authority or insurance company. If the insurance company refuses to pay the claim due to intentional or grossly negligent failure to fulfil these obligations, the Renter may be liable for the full amount of the damage incurred and other direct costs of the Lessor. If the competent authorities establish that the vehicle was not stolen but unlawfully retained or misappropriated by the Renter, the Lessor has the right to take all measures permitted by law to recover the vehicle and obtain compensation for the entire damage incurred.
5.9.9. By signing the agreement, the Renter accepts the obligation to pay the Lessor all justified costs and direct damage to or inside the vehicle resulting from irresponsible, improper or negligent conduct by the Renter that is not covered by insurance or which the insurer justifiably refuses to pay.

✓ 6. Storage and Disclosure of Personal Data

6.1. The Renter is aware that the Lessor collects, processes and stores their personal data for the purpose of concluding and performing the rental agreement and in accordance with the applicable personal data protection regulations.
6.2. The Lessor has the right to disclose the Renter's personal data at the request of the police or other competent authorities if the Renter has committed a traffic offence, criminal offence or other act contrary to this rental agreement or the laws of the countries in which the Renter stayed with the rented motorhome
6.3. The Lessor has the right to disclose the necessary personal data of the Renter to roadside assistance services, service centres or other competent services when required to organise assistance in the event of a breakdown, traffic accident or other problem with the vehicle.

✓ 7. Final Provisions

7.1. By signing, the Renter confirms that they are fully familiar with these Rental Terms, that they have read and understood them and that they accept them without objection.
7.2. VAT is charged on all stated prices and fees in accordance with the applicable tax regulations.
7.3. The agreement is drawn up in two copies, one copy belonging to each contracting party.
7.4. The contracting parties will endeavour to resolve any disputes amicably. For disputes that cannot be resolved amicably, the court of competent jurisdiction in Zagreb shall have jurisdiction, unless mandatory regulations provide otherwise.

LESSOR/OWNER	Place and date:	CLIENT/RENTER:
	Sesvete,	